



HIGHLIGHTS

SHRINERS BURNS HOSPITAL—BOSTON

Autumn 2006



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We're at the Top!

SBH—Boston wins Press Ganey Summit Award

Shriners Burns Hospital—Boston was awarded the prestigious *Press Ganey Summit Award* for sustaining an overall rank above the 95th percentile in the outpatient data base for the past three years, from August 2003 to July 2006. The award was presented on November 14 to Kelley Greulich, Director of Patient Care Services, at the Press Ganey Awards Night Reception at the Marriott Marquis in New York City. Greulich was accompanied to the event by a group of employees representing several different hospital departments.

The Summit Award is the newest of the Press Ganey award designations. Recipients of this impressive achievement have maintained a rank of the 95th percentile or above in the Press Ganey database of each reporting period for a minimum of three consecutive years. This designation is the most challenging to attain, as these organizations must achieve and maintain the extraordinary, according to Melvin F. Hall, Ph.D., President & CEO, Press Ganey Associates, Inc.

"Your devotion to provide only the highest quality care is evident, and you should take great pride in your organization's accomplishments," wrote Hall in a letter to the hospital. "My congratulations to you and your team. Press Ganey is proud to be your partner."

The Summit Award is the latest in a list of superlatives SBH has achieved in recent months. The Outpatient Department reported its busiest month ever in August

with 703 patients. In addition, the Boston hospital ranked number one of the top five Shriners Hospitals for Children in overall satisfaction for both inpatients and outpatients for the first quarter of 2006. The Boston inpatient area was the only burns hospital to rank in top five with a score in the 99th percentile. The Outpatient Department ranked in first place at 97.2% in patient satisfaction. During the second quarter, SBH—Boston was again the only SHC hospital to rank in the top five in both inpatient and outpatient satisfaction, and the only SHC burn hospital to be in the top 5 for inpatient satisfaction.



"Congratulations and thank you to each and every one of you," said Thomas D'Esmond, SBH—Boston Administrator, in a note to staff. "I am so very proud!" ■

Message from the Administrator

As 2006 quickly draws to a close and the holiday season has our thoughts turning toward matters of hearth and home, I would like to take this opportunity to express my sincere gratitude to the Shriners Burns Hospital—Boston family for your dedication, professionalism and compassionate service to our patients and their families throughout the year.

As an organization, we have so much for which to be proud. While awards and accolades are certainly nice to receive, the real reward comes from being able to come to work

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SBH—Boston Welcomes New Surgeon

Welcome to pediatric burn surgeon Shawn Patrick Fagan, MD, who has joined the medical staff of Shriners Burns Hospital—Boston.

“I am please to be able to join the staff at Shriners Hospital and to be a part of the wonderful work that they do for children with burn injuries and their families,” he says.

Dr. Fagan also is on the medical staff at Massachusetts General Hospital and recently completed a Surgical Critical Care Fellowship at the University of Texas Medical Branch at Shriners Burns Hospital in Gal-

veston, Texas. A graduate of the University of Southern California, Dr. Fagan earned his medical degree at Baylor College of Medicine in Houston, Texas. He completed his internship and residency in surgery, as well as a research fellowship at the Michael E. DeBakey Department of Surgery at Baylor College of Medicine, where he also served as senior resident and academic chief resident in surgery. Prior to his move to Massachusetts, he was on staff at the Houston Veterans Affairs Medical Center. ■



Shawn P. Fagan, MD

Continued from page 1

each day at a place where each and every staff member epitomizes our core values: Service, Integrity, Commitment, Excellence, Teamwork and Leadership. That is a tall order, but one that our staff continually rises to meet by providing the most advanced, personalized and family-centered care for our patients.

Proof that our efforts are working comes in many forms. Our recent Press Ganey Summit Award is an obvious example. Other quieter, yet equally important, examples come in the form of the many letters I receive from grateful patients and family members whose lives have been touched by the special brand of care they received at Shriners.

Though it would be our most sincere wish for there to be no need for us to treat another child with burns, the unfortunate reality is that there are so many children out there who need our help. Our goal is to reach out to them and to let more people know who we are and what we do.

Please take a few moments to reflect on all of the good work you have done this year and know that it has been much appreciated. Best wishes to all of our employees, physicians, volunteers, patients and families for a safe, happy and healthy holiday season and New Year.

Sincerely,
C. Thomas D'Esmond
Administrator



SBH—Boston support Phoenix Society

A team from SBH laced up their sneakers in support of the Phoenix Society for Burn Survivors first annual walk-a-thon on October 8. The walk marked the beginning of National Fire Prevention Week 2006 and attracted supporters from area hospitals and local businesses. The six-mile route began at Artesani Park on the Charles River in Boston and ended at the American Legion Marsh Post 442 at Gerry's Landing-Eliot Bridge in Cambridge. **Way to go Team!**

Hargreaves Wins Top Honors at NACHRI Meeting

Rosemary Hargreaves, RN, BSN, Director of Performance Improvement for Shriners Burns Hospital—Boston, was awarded “top poster” and “overall award” for her poster presentation at the National Association of Children’s Hospitals and Related Institutions (NACHRI) Annual Meeting held in Boston in October 8-10.

Hargreaves’ poster titled, “Drive out Fear: Eliminating the Fear of Reporting Medication Errors,” was awarded top poster and best overall honors based on the following criteria: demonstration of a problem or challenge, relevance/interest, results/outcomes, innovation, and design of poster.

The SBH hosted a booth at the meeting and participants were invited to tour the hospital. ■



David Fisher, MD, member of the NACHRI Education Committee, and Rosemary Hargreaves, RN, BSN



WZLX Tees One Up for SBH

On October 5, 2006, WZLX 100.7 FM radio hosted a golf tournament at Wayland Country Club to benefit Shriners Burns Hospital - Boston. The Classic Rock! radio station included SBH in advertisements leading up to the tournament and broadcast live from the links on the day of the event. The event raised more than \$3,000 for the hospital.

Representing Shriners at the tournament was the fabulous foursome of (from l to r) *David McKechnie*, BOG, *Mark O’Connell*, Operating Room, *Peter White*, Maintenance, *Rich Showstead*, Maintenance. ■

Keepers Stick Together

Matt Reis, goalkeeper for the New England Revolution, made a special visit to the Boston hospital on September 14 to show his support for patient and fellow goalie Carrie Holmstrom. Holmstrom, captain of the Dartmouth High School varsity soccer team, has been at Shriners since she was badly burned in a car accident in April. Her will and determination to recover from her injuries are spelled out on the wall of her hospital room: “*Gotta Have Passion, Gotta Have Heart, Never, Never Quit!*” This drive has inspired her family, friends, teammates, caregivers and players like Reis, who brought the teen two jerseys and a pair of game worn gloves. Holmstrom’s classmate also recently selected her to be their homecoming queen. ■



Taylor Bolen (l) and Katherine Siwy of Therapeutic Services, (standing) pose with Holmstrom and Reis.

Happy Reunions!

Former Patients Share their Stories with Shriners Family and Beyond

While they may never have met – one hails from New Orleans and the other from Newfoundland, Canada– Dan Caro and Michael Gaultois have much in common. Both men are young, successful and driven. And both men are burn survivors who share a passion for sharing their experiences with others.

Dan's Story

As documented in the 2003 Shriners Hospitals for Children public awareness campaign video "Without Limits," Caro was just two years old when gasoline from a lawnmower ignited in his garage and burned him over 70 percent of his body. He was barely clinging to life when he was admitted to Shriners Burns Hospital – Boston, but thanks to the expert care he received, he survived and was able to return home after four months. Though he returned to the hospital many times for additional surgeries and treatment as he grew, Caro did not let his injuries, which included the loss of his fingers and toes, deter him from his dream of becoming a musician.

Surgeons at Shriners performed a complicated procedure to reconstruct one of Caro's hands to give him a usable thumb and finger. That was all he needed. Caro developed a way to fasten drumsticks to his hands using wristbands and began practicing diligently. Today he is a professional jazz drummer and has played with some of the most influential artists in the industry. In the wake of Hurricane Katrina, which devastated the New Orleans area music scene, Caro recently moved to New York to pursue his music.

In addition to his passion for music, Caro is passionate about sharing his heroic story with others. As a

member of Toastmasters International, Caro speaks at engagements across the country. He has appeared



Memories...Dan Caro (top center) and Mike Gaultois (bottom left) visit with some of the staff who care for them when they were patients at SBH.

on the Montel Williams show and was spotlighted in the WB Network "Do Something" campaign."

"I feel called into this service to help others realize their real potential," he says. "If you can imagine a reality for yourself, then there is no reason for that desire not to manifest itself. You are your only limit."

Mike's Story

Like Caro, Gaultois is using his experience as a burn survivor to help others. For the past 10 years he has worked with children with burn injuries and their families, serving as the Newfoundland and Labrador representative and counselor for the Atlantic Burn Camp for Burn-Injured Children. He has also been active for the past five years as a member of

the Phoenix Society for Burn Survivors, an international non-profit organization dedicated to helping burn survivors and their families. As a motivational speaker, Gaultois travels to schools, fire departments, and community organizations spreading his message of hope and safety awareness. Coming to the point in his life where he could help others was a long road.

At age 15, Gaultois and three friends were injured when the cabin they were camping out in caught fire after an unattended candle ignited a couch. One of his friends perished in the fire and Gaultois was burned over 85 percent of his body. For seven months Shriners Burns Hospital – Boston was his home away from home during his long painful recovery.

When he returned to Newfoundland, he had difficulty adjusting to high school life and eventually dropped out. Later he realized that an education was essential to success, so he went back to school and graduated at the top of his class. He continued his education at Memorial University of Newfoundland where he earned a degree in Psychology. Today, along with being a proud father of a 12-year-old son, he has also achieved a lifelong dream of becoming a nationally certified personal fitness trainer.

"I made the choice to be better, not bitter, and it has helped me realize there is no limit to what you can achieve when you believe in yourself," he explains. Rather than focus on his painful physical and emotional past, Gaultois helps other find joy in the journey of life and credits the wonderful work of the Shriners and his community for making his work possible.

Continued on next page

Making “A world of Difference”

To recognize, reinforce, and promote positive behaviors that support Shriners Hospital for Children – Boston’s core values, mission and vision, the hospital has introduced the “A World of Difference” program.

By providing them with actual rewards, in the form of gift cards, the program recognizes employees’ distinguished performance and significant contributions.

“Our goal is to encourage our employees to go above and beyond and to reward their efforts to promote our core values of Service, Teamwork, Commitment, Integrity, Excellence and Leadership,” explains Maureen Huffam, Director of Human Resources.

How it works

Any manager, fellow employee, patient, visitor or vendor may recommend a staff member for recognition in one of the following ways:

- ◇ Notify the staff person’s manager,
- ◇ Notify his/her own manager (if an employee is recognizing an employee from another department)
- ◇ Send an e-mail to adifference@shrinenet.org, or

- ◇ Call the “World a Difference” hotline at extension 4777.

When submitting a person's name for recognition, be sure to be specific about why you are recommending the person for recognition. For instance, what did the person do that was distinctive, and how does this action relate to our Core Values?

The recommendations are forwarded to the

employee’s manager, who will personally provide the employee with A World of Difference card indicating the reason for the employee’s recognition. The employee will also receive a sticker to place on the

place card worn with their id badges. The manager also notifies Human Resources of the employee’s recognition. Human Resources acts as the gatekeeper of the program, tracking all recipients. Once an employee receives five stickers, he or she may redeem them with Human Resources for a \$20 Visa gift card. There is no limit on the number of recognition stickers or cards a staff member can receive. ■



Who Made a Difference in October?

The following employees received “A World of Difference” stickers in October:

Robert Crowther, Research (3)

Ken Steffan, Research (3)

Jed Lamprey, IS

Jose Villanueva, Dietary (2)

Janet Gilroy-Lewis, Clinical Research

Christy Kiernan, Care Coordination

Dolores Sansone, Administration

Jillian Solivan, Care Coordination

Steve Segreve, Engineering and Maintenance

Rick Reffit, Engineering and Maintenance

Joe Szymczyk, Acute Unit

Shannon Vanasse, Acute Unit

Debbie Sullivan, Reconstructive Unit

Michael Johnson, Reconstructive Unit

Sue Brogna, Graphic Arts (2)

Katherine Siwy, Therapeutic Services

Taylor Bolen, Therapeutic Services

Pat Lybarger, Clinical Analyst

Monica Bruno, Perioperative (2)

Darlene Conti, Perioperative

Lauren Bina-Chotalal, Perioperative

Hannah Jones, Perioperative

Martine Joseph, Perioperative

Rosa Angulo, Sterile Processing

Dragica Jelonic, Sterile Processing

Larry Topliffe, Clinical Education (2)

Erin Morrison, Clinical Education(2)

Keep up the good work!

Continued from preceding page

Coming Home

Both men recently returned to SBH to visit their “family” at Shriners who remembered them as children and were pleased to see how well they are both doing. Over lunch, they shared memories and chatted about how their lives have progressed after leaving “The Shrine.”

“You often wonder if you are doing the right thing,” said one staff member of the heroic efforts the medical team often takes to save the lives of the most significantly burned injured children. “It is so nice when you see people come back and they have done well in life. It just reinforces our belief in the great work we do.” ■



Who's The Bosse?

The Bosse Posse (**Dave Simon, Annette Whitehead-Pleaux, Marsha Votour, Barb McCone, Kelley Greulich, Lisa Donovan, Danielle Suprenant**) walked away as winners of the SBH —Boston Rehab Challenge, logging a total of 5,955.46 miles this summer.

During the challenge teams of employees were encouraged to walk the mileage necessary to reach all of the Shriners Hospitals for Children in the United States.

Coming in close behind the Posse were the Pub Crawlers and the Walkie Talkies.

How Do We Spell Fun? A.C.E.

The Activities Committee for Employees, now known as the Ace Team and formerly the Employee Morale Committee, has been busy planning all kinds of fun activities for SBH employees, including the pie eating and pumpkin carving contests, pizza party and more.

The next big event will be the hospital's annual holiday party at the Royal Sonesta Boston on Saturday, December 2, 2006. Employees may help with the planning of this event by visiting the SONG SEARCH link on the DJ's website at www.ProMusicProductions.com. Send your list of MUST PLAY (or DO NOT PLAY) songs.

Tickets for the party are \$30 for an SBH employee and one

guest, \$15 for a single employee, and \$30 for an additional guest, not SBH employees. Tickets may be purchased on the third floor in the General Services, Materials Management or Human Resources offices and on the ninth floor in the Patient Care Services Office.



Another fun holiday event the ACE Team has planned is "The Twelve Days of Christmas Scavenger Hunt." To participate, contact David Simon at dsimon@shrinenet.org or Kristen Fainga'a at kfaingaa@shrinenet.org.

If you have any questions about the ACE team, call the ACE Team Chairperson Sue Bronga, Ext. 4781 or Maureen Huffam, Director of Human Resources, Ext. 4767. ■

The Rock Has a Heart of Gold



Taking a break from shooting his most recent movie "The Game Plan," Dwayne "The Rock" Johnson stopped by SBH—Boston on October 28 to visit with patients and staff and distribute toys from Disney.

(At left) During his visit, The Rock got up close and personal with staff.

Pies, Pumpkins, Pizza, and Halloween Hijinks



The 1st Annual Homemade Apple Pie Baking Contest drew a large crowd who enjoyed vanilla ice cream, fresh apple cider and, of course, a whole lot of apple pie. This year's distinguished panel of judges included Danny Amaral (l), Graciette Freire (center) and Farris Glover, all from Environmental Services. Sally Matthews (above with David Simon) took home top honors and an engraved pie server. Other pie entrants included Janet Gilroy-Lewis, Kalyn Daigle, Mary Jo Baryza, Mary Kay Donovan and Sara White.



What a zoo! The Child Life and Therapeutic Services Departments acted like a bunch of animals when they went trick-or-treating with the kids on Halloween.



Don't eat that apple! Jannell Vickers, OR, attempts to entice Snow White (Tom D'Esmond).



Winning Pumpkin: This is the moment I've been dreaming about since I was just a sprout in the patch!



The Bees Knees! Rehab. Services was abuzz with Halloween spirit.



Brenda White, RN, coordinated the New England chapter of the American Society of Plastic Surgical Nurses' fall conference, held at Shriners Burns Hospital—Boston on September 9. "Thank you to all the SBH staff who helped make this conference a success," says White.

White, along with **Lori Viveiros, RN**, also presented information about SBH—Boston at the Danvers Fire Department open house on October 12 and the Danvers Educational Enrichment Program Safety Day on October 2.

Larry Topliffe, RN, spoke about emergent pediatric burn care to a group of 48 trauma physicians, nurses, EMTs and clinical educators at Rhode Island Hospital on September 18.

Topliffe also addressed a group of 60 EMTs at the Middleton Hospitals Associates/Emergency Medical Services on the topic of pre-hospital burn management and triage.

Joan Weber, RN, BSN, CIC, Infection Control Coordinator, was the keynote speaker at the Australia New Zealand Burn Association meeting in Tasmania, Australia September 12—15. she presented three lectures, including the keynote address: MSRA, VRE and Other Nasties — The importance of Surveillance Cultures on the Burn Unit; Burn Care Protocols—From Wound Care to Invasive device Use and Care; and Burn Education on the Web.

Congratulations to **David Simon** on his promotion to Senior in the Child Life/Recreation/Music Therapy Department.

Welcome to new employees: **Kristin Czekalski, OT**, Rehabilitation Services Department; **Teresa Riley, RN**, **Sarah Homer, RN**, and **Layce Waterman, RN**, Patient Care Services; **Stacey Laird**, Health Unit Coordinator; and **Basak Saygili** and **Korkut Uygun**, Research Fellows.

Congratulations to **Dragica Jelonic**, certified CSR technician, Central Sterile & Reprocessing Department, on becoming a United States citizen.

Congratulations to **everyone who participated in unannounced JCAHO lab survey on November 10!** The surveyor was very complimentary about our laboratory services and was especially impressed with the staff's responses to her questions. Her formal report outlines three Requirements of Improvement and one Supplemental Finding. The recommendations will be implemented to make our practice the best that it can be.

The Clinical Advancement Board (CAB) is excited to welcome **Shannon Stark** as the ACU/RCU Nursing Representative to the CAB.

Who's Doing What? We Want to Know!

We'd like to recognize SBH—Boston employees, physicians, volunteers for their accomplishments, awards, appointments, publications, etc. Send information to smcgunigle@shrinenet.org.

Are you Ready For Clinical Advancement?

The Clinical Advancement Program (CAP) at Shriners Burns Hospital—Boston is a program that recognizes and rewards clinical staff for their level of expertise. The program is open to non-supervisory patient care staff who are employed at SBH—Boston for at least one year and who are 0.5 FTE status or greater.

To apply for clinical advancement, the clinician must obtain the approval of their manager and submit a letter of intent by July 1 of each year. Once reaching the level of Advanced Clinician, the staff member is eligible to apply for Clinical Leader status after 12 months. It is the responsibility of the clinician to re-apply every 24 months to maintain an advanced position.

For questions about the CAP program, contact your Clinical Advancement Board representative.

Shriners Volunteers are Worth Their Weight in Gold!

It is hard to put a price on commitment, yet when it comes to commitment and service, our dedicated team of volunteers at Shriners Burns Hospital—Boston break the bank. Without the incentive of a weekly paycheck, Shriners volunteers, unassuming in their maroon blazers, provide a number of crucial services, including mail service, tours and transportation for patients, visitors and staff. The majority of SBH volunteers are Shriners who are retired from their professions, though neither is required to volunteer. In addition to saving the hospital thousands of dollars in service, their presence within the hospital adds a special flair that is appreciated by patients, visitors and staff alike.

“We have an average of 60 to 70 volunteers on our roster at any one time,” says Lee Hutchens, Volunteer Services, “but that number may fluctuate due to illnesses and vacations, and sometime it is difficult to fill all of the slots that we have available.” ■

To become a SBH volunteer, an individual must complete an application, background check and interview. If you would like more information on how to become a volunteer, contact the Volunteer Services office at 617-371-4511 or 617-371-4744. ■

How Volunteer Hours Add Up

Year	# of Hrs.	Total \$ Value
2001	16,119	\$320,768
2002	15,995	\$327,577
2003	15,984	\$336,143
2004	12,979	\$278,659
2005	12,177	\$268,746

Mad max!

Volunteers like **Max Rabinovitch** (decked out in Halloween haberdashery) not only provide essential services to the hospital, they also add a special something to the atmosphere at SBH—Boston.



Volunteers Enjoy Appreciation Luncheon

To thank our volunteers for their hard work and dedication, the Hospital invited its volunteers to an appreciation luncheon in the cafeteria on November 5.

SBH—Boston Administrator Tom D’Esmond addressed the group of 52 volunteers who attended and updated them on direction the Shriners Hospitals For Children system is headed for the future.

For dessert, the group helped longtime volunteers Bernie and Helen Warshauer polish off their anniversary cake as the couple celebrated their 56th wedding anniversary. ■



Charitable Giving: Helping Children while Achieving your own Financial Goals

By David S. McKechnie, CLU, Beauport Financial Services,
Board of Governors, Shriners Burns Hospital—Boston

We've all heard the adage: "It's better to give than to receive." That may be true, but what if you could give *and* receive? A Charitable Remainder Trust (CRT) and a Pooled Income Fund (PIF) would allow you to do just that.

Charitable Remainder Trusts

Use of a charitable remainder trusts is an increasingly popular way to:

- Make a generous charitable gift;
- Receive tax savings (income, capital gains and estate taxes);
- Generate income for yourself and for your family.

How it works:

- The donor creates a CRT and donates cash or appreciated property to that trust.
- The appreciated assets are sold and invested, typically in a portfolio that will produce a growing income stream. No capital gains tax is due at the time of the sale of these assets by the trust. ***The donor and/or his beneficiary receive payments for life from the trust.***
- The donor may be entitled to a current income tax deduction for the value of the donated assets (reduced by the value of the payments to the beneficiaries for the rest of their lives).
- The "remainder" of the trust passes to the charity, usually at the death of the beneficiaries.
- There are estate tax savings.

CRT's are irrevocable; that is the basis of the current income tax deduction for the remainder of the trust assets which ultimately benefits Shriners Hospitals for Children. CRT's are usually funded with cash, appreciated securities, real estate, or other assets with a value



of at least \$100,000. For donors wishing to make contributions of lesser amounts and receive similar benefits, Shriners Hospitals for Children offers a Pooled Income Fund.

Pooled Income Funds

A PIF pools the gifts of many donors and invests them together in one large trust that is managed by the charitable organization. A PIF provides some of the same benefits to the donor as a CRT:

- Receive tax savings (income, capital gains and estate taxes)
- Generate income for yourself and for your family, receive an income stream for life
- Irrevocable donation

How a PIF is different from a CRT:

- Your gift is pooled with gifts from other donors
- Income you receive from the fund will vary based on performance
- Fund is managed for the Shriners Hospital for Children
- Upon the donor's death the donation belongs to Shriners Hospital for Children.

While the concept of charitable giving is simple, there are many details to consider and each individual's situation is different. Before deciding which ways of giving are right for you, seek the advice of your own attorney and tax advisor.

Tax-deductible contributions can be made to Shriners Hospitals for Children through gifts of cash, securities, real estate, life insurance, and through provisions in wills or trusts. For more information, please contact the Office of Development, 2900 Rocky Point Drive, Tampa, FL 33607, or call toll free at 1-800-241-4438.

Shriners Kids Treated to a Little Halloween Spirit



Superheroes and Care Bears and vampires, oh my!

SBH was crawling with trick-or-treaters on October 10 when retail superstore Spirit Halloween visited SBH for Spirit of Children Day. Spirit Halloween donated costumes and goodies for our patients.

The Halloween hijinks continued on October 31 when staff took patients trick-or-treating to department throughout the hospital.



Extra! Extra!

SBH—Boston In the News



- ◇ **Joseph Upton, MD**, plastic surgeon, was interviewed by a Columbian television station, along with patient Maria Pena and her mother.
- ◇ **Sandra Barrett, RN, Eileen Hollien, RN, Mark O'Connell, RN, Kristen Perry, RN, Danielle Stare, RN, Jon Stafford, RN, Shannon Stark, RN, Diane Topliffe, RN**, appeared in the "Speak Out" column in the November 6 issue of *Advance for Nurses*. They described the challenges and rewards of caring for children with severe burns.
- ◇ **Shriners Burns Hospital — Boston** was mentioned in an article about patient Carrie Holmstrom in *The Boston Globe* on October 21.

In Memoriam



**John Remensnyder, MD,
Chief of Staff Emeritus, at 75**

The Shriners Burns Hospital—Boston family is deeply saddened by the passing of John P. Remensnyder, MD, on October 14, 2006.

Dr. Remensnyder was Chief of Staff at Shriners from 1980 through 1990. He leaves a legacy of compassionate patient care that lives on at Shriners.

A memorial Service was held in his honor on November 18. Our sincere condolences to his wife, Mary, and their family.

Upcoming Events

November 16-22, 2006
Infection Prevention Week
(International)

December 8, 2006
Children's Holiday Carnival
2:30-4:30 p.m.
Cafeteria

December 2, 2006
Holiday Party,
Royal Sonesta Hotel Boston

Tickets for the party are \$30 for an SBH employee and one guest, \$15 for a single employee, and \$30 for an additional guest, not SBH employees.



December 15, 2006
Staff Holiday Luncheon
Cafeteria

??Any Time??
JCAHO Survey
Hospital wide

Our unannounced JCAHO survey could take place any time. Here are a few things to keep in mind:

- ◇ Take a "time out" to review the National Patient Safety Goals;
- ◇ Make certain that patients are correctly identified at every interaction;
- ◇ Use protective eye gear when necessary;
- ◇ Be prepared!

Tickets may be purchased on the third floor in the General Services, Materials Management or Human Resources offices and on the ninth floor in the Patient Care Services Office.

HIGHLIGHTS

SHRINERS BURNS HOSPITAL—BOSTON

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Hospitals For Children
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